

November 2017

Dear Customer,

Re: Christmas Deliveries of Chick/Guinea Pig and Rabbit Blood

There will be no despatches of the small animal blood products week commencing 25 December

If you have an order that would be due for despatch during this week we will send this out week commencing 18 December

Despatches will resume week commencing 1 January but will be one day late due to the New Year Bank holiday.

If you wish to make any changes to your order during this period, please let us know by **latest Wednesday 13 December**

If you we do not hear from you before this date we will not be able to make any changes to your orders

Direct Dial to Sales and Customer Services:

T: 01296 711250

F: 01296 714806

E: sales@tcsgroup.co.uk

Our offices will close at 5pm on Thursday 21 December until 8.30am on Wednesday 27 December and will close again from 5pm Thursday 28 December until 8.30am on Tuesday 2 January.

Thank you for your custom and support during this year. On behalf of everyone at TCS Biosciences Ltd I would like to wish you a Merry Christmas and a Happy New Year.

Yours faithfully,
TCS BIOSCIENCES LTD

A handwritten signature in blue ink, appearing to read 'mhatton', written over a horizontal line.

Melanie Hatton
Customer Services Co-ordinator



ISO 9001 FS 28907
ISO 14001 EMS 590359